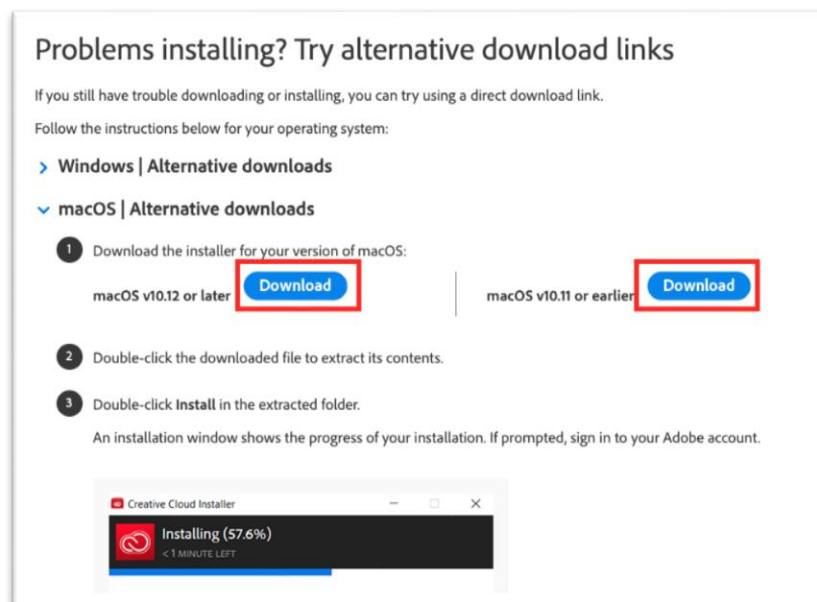


Installing Adobe Creative Cloud on MacOS

Purpose

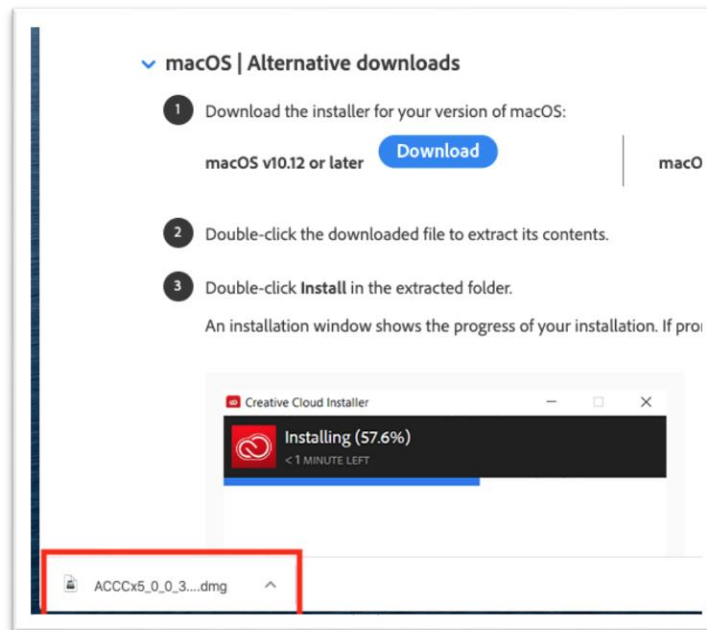
The objective of this document is to provide direction on installing Adobe Creative Cloud on a Mac.

1. In a web browser, go to <https://helpx.adobe.com/download-install/kb/creative-cloud-desktop-app-download.html>
2. Scroll down to where it says "Problems installing?" and click on **macOS | Alternative Downloads**. Click on the Download button next to the version of MacOS you are running (you can check your version by clicking the Apple icon in the upper left of the screen, then clicking About this Mac)



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3. The download should begin (you may be prompted to **allow** it). If you are using Chrome, it will appear on the bottom left of your browser as pictured below. However, for all browsers, it will show up in your downloads folder when complete.

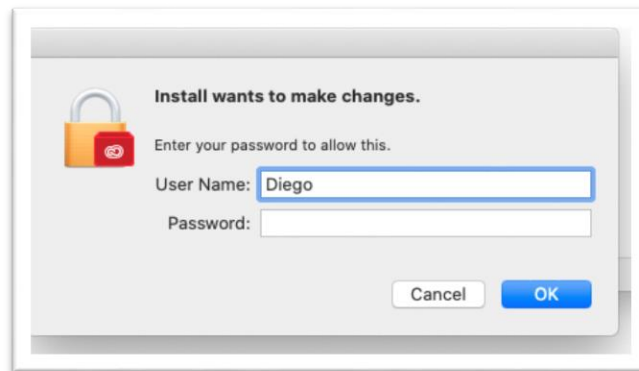


4. When the download completes, open the file from the browser or from your downloads folder. Click on the **install icon** in the window that pops up.

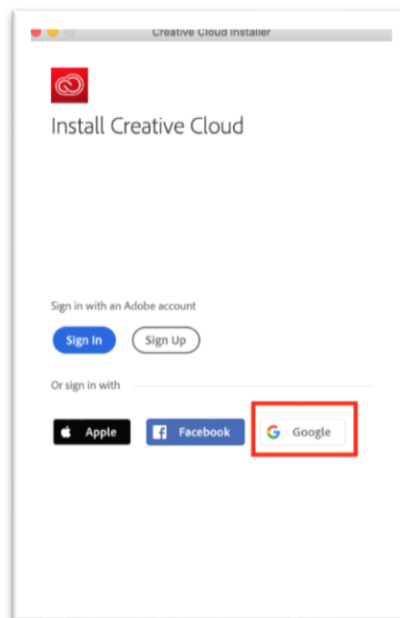


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5. When prompted, enter the credentials for administrative access to your computer. Depending on the version of Mac OS you are running, you may be prompted to allow access to other things. Answer those prompts at your discretion, as they do not affect the installation.

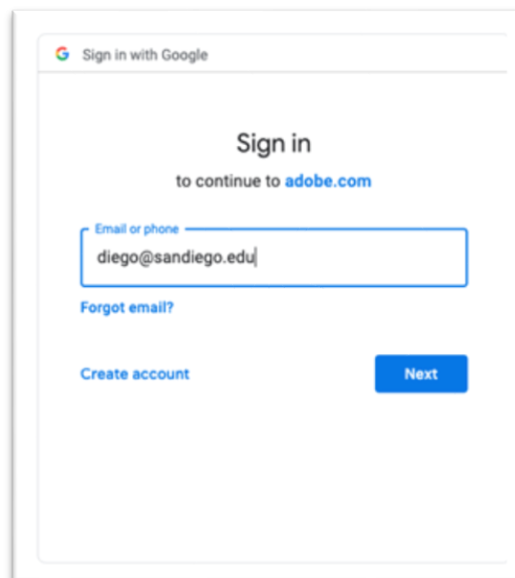
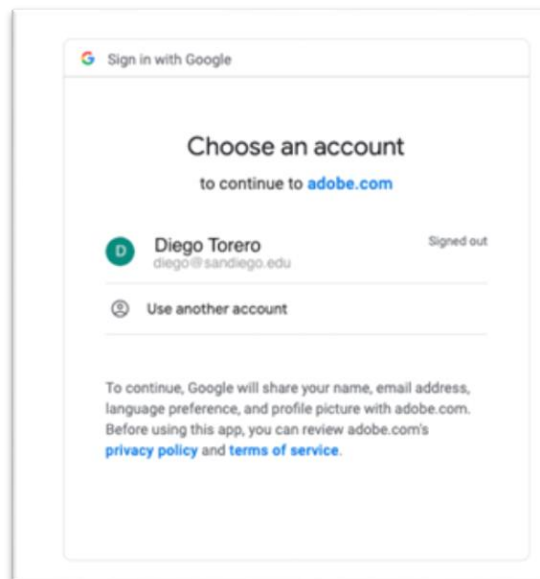


6. Before the installation begins, you will likely be prompted to sign in. To start, click the **Google** button on the bottom right.



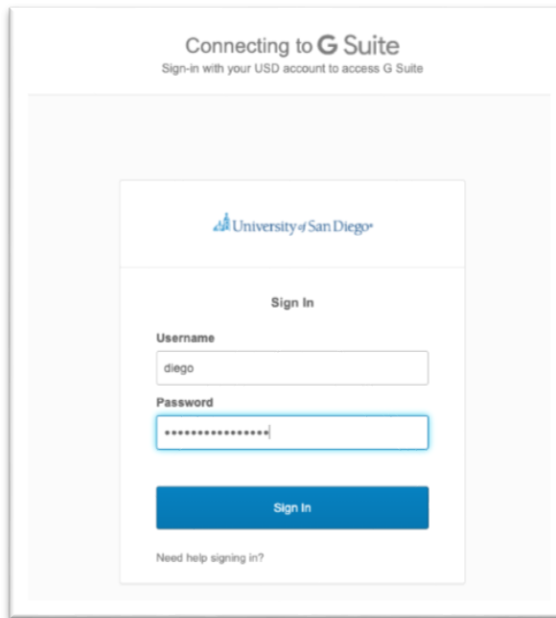
Installing Adobe Creative Cloud on MacOS

7. A browser window should launch and take you to a **login** page. In the case that you are already logged in to a Google account, you will see screen like this one. If your sandiego.edu account is listed click it and continue signing in as normal. If your @sandiego.edu account is not listed click Use Another Account. This will take you to the regular google sign in screen you would see if you weren't signed in at all (second image).



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8. Enter your full @sandiego.edu email address and you will be redirected to the **USD login screen** (first image). You may need to verify your identity (second image) click **Continue**.



Connecting to **G Suite**
Sign-in with your USD account to access G Suite

University of San Diego

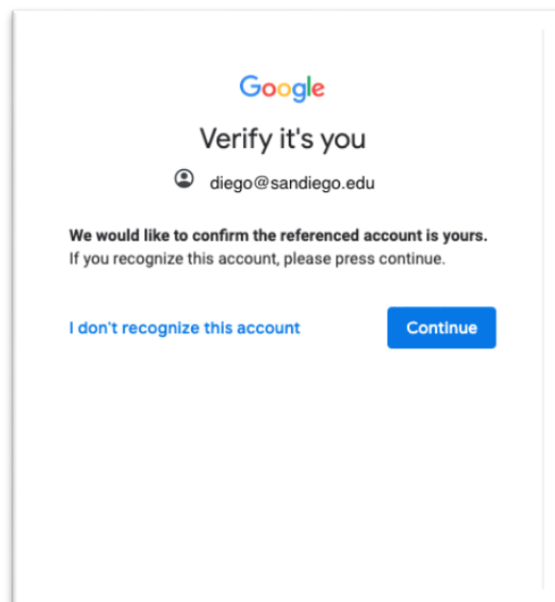
Sign in

Username
diego

Password

Sign In

Need help signing in?



Google

Verify it's you

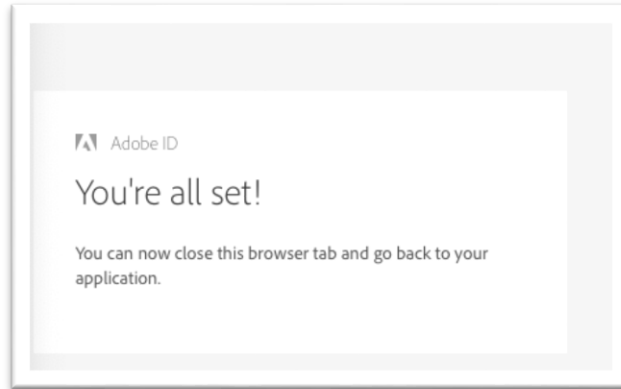
diego@sandiego.edu

We would like to confirm the referenced account is yours.
If you recognize this account, please press continue.

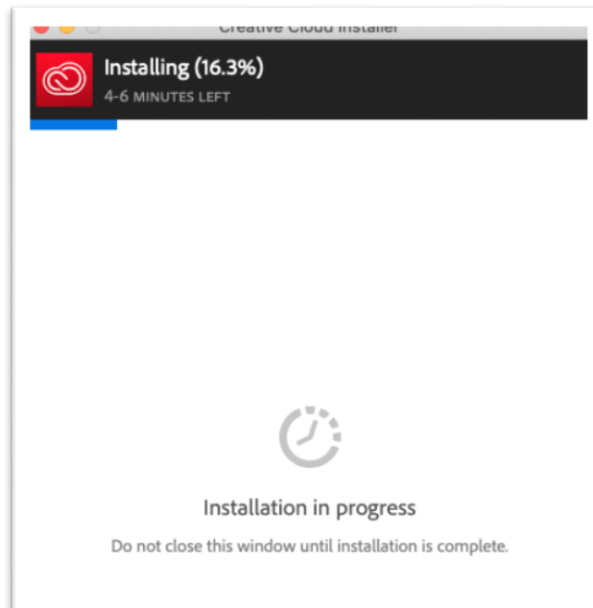
[I don't recognize this account](#) [Continue](#)

Installing Adobe Creative Cloud on MacOS

9. You will land at **You're All Set!**, at which point you can close the browser window and return to the Adobe installer.



10. The Adobe install will now be installing and a progress bar will show at the top.



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11. When the installation is complete, you will see the **“Welcome to Creative Cloud”** window. After taking the tour, you can install whatever Adobe applications you need by clicking the **Install** button in the bottom right of that application’s tile.

